



**Matrix**  
INSURANCE GROUP



# ABOUT US



Matrix Insurance Group is a 100% Australian owned and operated national insurance brokerage.

Company Director Oliver Whittingham (AR 344447) established Matrix Insurance to create a dynamic, professional and reliable insurance brokerage based on a truly personal service.

We are based in Perth, Western Australia however we service clients all over Australia. We

take the time to understand our clients' needs and provide quality advice based on our extensive insurance experience.

Our core area of business is arranging and advising general insurance for small to medium sized businesses. Having access to over 120 different underwriters

and insurers means that we can find the right policy at a very competitive premium.

We are passionate about insurance and committed to making the entire insurance process a positive experience.

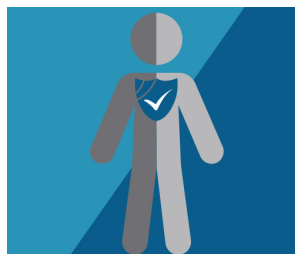
## THE 4 PILLARS

Your insurance relies on a strong foundation. That is why at Matrix Insurance we build your policies around 4 key pillars.



### TRUST

Be real. Be open.  
Be responsible.



### PROTECT

Everybody matters.



### DELIVER

Positivity. Simplicity.  
Solutions.



### COMMIT

Relationships not  
transactions.

## NOTE FROM THE DIRECTOR

We want to change the way people think about insurance: through personal experiences, a positive atmosphere and committed partnerships. We are committed to being independent, proactive, responsive and putting our clients' best interests first, while maintaining strong relationships with our supporting underwriters and insurers to achieve optimum outcomes.





# OUR PRODUCTS



Industrial Special Risk (ISR)



Public & Products Liability



Workers Compensation



Professional Indemnity



Medical Malpractice



Motor Vehicles including Fleets



Corporate Travel Insurance



Marine Transit Insurance



Building Construction Insurance



Business Insurance



Cyber Insurance



Management Liability



Strata Insurance (Residential & Commercial)



Farm Insurance



Property Owner Insurance



Pleasure Craft Insurance



Home & Contents Insurance



Mobile Plant & Equipment Insurance



# OUR SERVICE DELIVERY

We are committed to being there for you every step of the way.





# THE 4 SIMPLE STEPS TO MAKING A CLAIM

A claim can be a very stressful and upsetting time for businesses and individuals alike. As a client of Matrix Insurance, we take the hassle and stress out of your claim and we are instrumental in ensuring the claims process is as smooth and seamless as possible.

## How we help you in the event of a claim:

- Help you with paperwork and completing claim forms
- Arrange for an assessor to be appointed if necessary
- Lodge the claim with your insurance company
- Support you through the entire claims process
- Keep you up to date with progress of the claim
- Work for our clients to ensure you get the best possible result for your claim.



Your feedback is very important. Which is why after the claim is finalised we are interested in hearing your feedback to continuously look for any ways to improve your claims experience.



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